



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Ward, et al.

Application No.: 09/747,036

Filing Date: 12/21/2000

For: QUEUE BANK REPOSITORY AND METHOD FOR SHARING LIMITED
QUEUE BANKS IN MEMORY

Customer No.: 27276

Confirmation No.: 4678

Group Art Unit: 2126

Examiner: Troung, LeChi

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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**CERTIFICATE OF MAILING VIA FIRST CLASS MAIL
TO THE UNITED STATES PATENT AND TRADEMARK OFFICE**

I hereby certify that this (a) Response to Final Rejection responsive to the May 20, 2004 Office Action; (b) Information Disclosure Statement; (c) Form 1449; (d) Two references; and (e) Post Card Receipt in the above-identified patent application, along with any paper referred to as being attached or enclosed is being mailed to Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 on July 15, 2004.

Pat Oliver

(Print Name)

Pat Oliver

(Signature)

— Sheets inclusive

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Sir:

Response to Final Rejection

This is responsive to the Patent Office Communication of 05/20/04, rejecting all pending 103 claims, based primarily on cited references Hughes, Krantz, Ahn, Faris and Jitsupou in various combinations.

- Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.
- Remarks/Arguments** begin on page 9 of this paper.